



**ROYAL BAFOKENG** NATION

# Annexure D – Executive Summary Reports

3<sup>rd</sup> Quarter 2017

9/11/2017

Produced by the RBN OPMO

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## Executive Summary Reports

### Organisational Performance & Project Management Office (OPMO)

#### **Function Mandate:**

To improve the quality of project and programme management in the RBN and provide management information in the form of various reports.

#### **Highlights & major deliverables:**

The OPMO had an average of 99.6% on project and programme updates in the 3rd quarter of 2017. Ten management reports were compiled in the 3rd quarter namely; the 2nd quarter Royal Bafokeng Nation's Performance report, three Makgotla reports; four StratCo/ManCo reports, and two ad-hoc reports.

Phase 8.0 System Development project was successfully completed with improved system functionalities. The new functionality will enhance reporting as well as reduce the time it took to compile various reports.

#### *Challenges:*

The ERP system integration is not fully functional, budget adjustments done by Finance department are not pushing through from the SAGE system to the Operations room system due to technical issues. The matter has been reported to IT department and they are currently working on resolving the issue.

Some project and programme managers fail to log interdependency issues on the system, resulting in issues not being resolved timeously.

## Research

### **Function Mandate:**

Establish & support formalised and evidence based policy making and priority setting process for RBN.

### **Highlights & major deliverables:**

PULA (Population and Use of Land Audit) 2016 project, which include a census and a household survey, has been concluded. It is an exciting time as we are in the process of designing and printing the report. The idea of designing a report that is accessible and simple for the community to read but also packaged for external stakeholders and potential funders is gratifying. While the actual projected is concluded, the department still provide stats to all the entities and departments upon request.

**Know your village (Ikitse) 2017** is underway, and accelerating with the support of data from PULA. Twenty-nine village profiles will be compiled, which will provide village demographics, and overview of socio-economics, and information on village infrastructure i.e. sports facilities, clinics, tared and paved roads and street lighting. Also included now in the profiles are Master plans for all the villages. The information compiled will be uploaded in the OPMO system, RBA intranet and the BDA.

**2017 Shared Services Satisfaction Survey** will focus on employee satisfaction with regards to services rendered by the Legal, Human resource, Procurement, Finance and IT department. RBN staff members will use an online link to answer an anonymous questionnaire. Our findings will also be compared to the **2016 Shared Services Satisfaction Survey**.

Other departmental actions include the Atrium Revamp, Speechwriting (e.g. drafting copy for the RBN Review), Consultations around **Plan 35**, monitoring and assisting all internal and independent researchers, and ad hoc Masterplan tours.

### *Challenges:*

None reported.

## Royal Bafokeng Institute (RBI)

### **Function Mandate:**

To ensure improved, internationally bench-marked standards of education through continuous training of teachers the augmentation of the current public offering education through resourcing and the deployment of subject specialists employed by the RBI to assist teachers in the schools.

### *Highlights & major deliverables:*

**No Information Received.**

## Motswedi Wa Sechaba (Social Delivery Entities)

### **Motswedi Mandate:**

Social service to Morafe and group institutional support.

## Arts & Culture

### **Arts & Culture Mandate:**

Preserve heritage and foster strong culture.

### **Highlights & major deliverables:**

Living Culture Programme: The main objective of the programme is to facilitate activities around living culture including but not limited to creating opportunities for them to prune, link and showcase their talents in different platforms as much as possible.

10 local artists benefited in the different initiatives during the third term of the year as follows:

- ❖ 8 youth benefited from the charcoal and water colour art workshop that was held during the month of Aug 2017.
- ❖ 2 local musicians were linked to events at Rustenburg Local Municipality event.

**Oral History:** Verification process on the Wall of Remembrance nominations is ongoing. Once the OOK has given the final approval, the profiles will be uploaded onto the virtual wall on the Bafokeng Digital Archives.

**Bafokeng Digital Archives:** Technical challenges were incurred during the second quarter of the year; deliberations to rebuild the site are ongoing.

**Document Management System:** Records Management policy and Retention schedule are being drafted by the Legal Department.

Training of Collaborator is 80% done.

Disposal and retention of records is ongoing and is envisaged to complete by the end of 2017.

**Heritage Awareness Campaign:** Awareness was raised at the following platforms:

- ❖ Heritage Month Launch
- ❖ Central region schools heritage celebration

### *Challenges:*

Inaccessibility of the BDA.

## Health & Social Development Service (HSDS)

### **HSDS Mandate**

To facilitate the provision of health and social services to the Royal Bafokeng Nation.

### **Highlights & major deliverables:**

#### **Social Service**

The report covers the following Programs: Family Care, Youth Development, People with Disability and two NGO's which is Godisanang Orphaned and Vulnerable Children's program and Victim Empowerment Program.

**Family care:** Casework/Intake and counseling, Therapeutic Services, Marriage Enrichment, Stakeholder Management, Debriefing Programme, Student's Community Development Projects, Marriage seminar, and Play therapy training).

**Casework/Intake services:** The number of new cases seen has dropped to (143) in the third quarter as compared to (163) in the second quarter. There was an expectation to see increased numbers as two intake points has been started, which is Godisanang OVC centres and Bafokeng Youth Centre.

**Trends:** Capital - Misuse of Social Grants, Family Disputes (Estate issues) and Social Relief. North - Family Disputes, Misuse of Social grants, Marital disputes.

In analyzing the trends a little further, it was established that Finances remain central. It is then clear that poverty is the greatest challenge faced by families, hence the fight over limited resources that are available. Intervention that would be meaningful is the multi-sectoral approach (Improving skills in the community, creating jobs, availing opportunities that would reduce Poverty levels).

**Intervention for family disputes:** Group work with children from families affected by disputes is implemented in schools: Mafenya Primary, Thethe High, and Chaneng Primary Schools. Therapeutic intervention is rendered to all reported cases.

Discussions to develop a model to address the rising family disputes cases is underway.

Both two new intake points (Bafokeng Youth Centre and Godisanang OVC Centers will be evaluated in the next quarter).

**Marriage enrichment:** Implementation of the program is still a challenge working together with the pastor's forum. A meeting was held on the 31/08/2017 to deliberate and resolve. It is a work in progress.

**Stakeholder's management programme:** The meeting was postponed due to play therapy training and a new date is still identified with stakeholders.

**Debriefing programme:** A session was held with Social Workers and Social Auxiliary workers and was beneficial to all.

**Psychological group work:** Three groups were started as stated above under the heading "Intervention for family disputes".

**Community work for social work:** Three projects were established following the ABCD model:

- ❖ A vegetable garden was established at Tlapa which and linked with HSDS community Development Unit to be registered as an NPO.
- ❖ Ja O Jale, is a Social Relief Program, where beneficiaries are encouraged to establish Vegetable gardens.
- ❖ The third student was involved in organizing the Marriage seminar.

**Play therapy training:** Dr.Schoeman from Centre for Play Therapy and Training capacitated attendees on conducting one on one and group work play therapy and also received certificates.

### **Youth in School Programme.**

Total Head Count at the Youth Centre is: 6 361

The Youth Coordinators and implementers have started to form a working relationship in most of RBN schools, which has improved as compared to the Lovelife era. The relationship has improved even at the level of The Department of Education, where the Youth Centre is invited to participate in the department's events. In the second quarter, implementers were involved with learners from Grade 4 only and not the lower grades, but in the third quarter they got involved from Grade 1. This led to see an increase in the learners reached, which is 33 205 in quarter three(3) as compared to 11 490 in quarter two(2).

### **OVC Programme**

Despite the challenge of funding, Godisanang OVC programs continues to grow from strength to strength. The number of beneficiaries has increased to 1 823. In the previous year the numbers were ranging between 700 and 800. Nacosa is no longer funding the program, but they continue to capacitate Godisanang staff members. In the third quarter, the Child Care Workers and Coordinators were trained as HIV Specialist and the managers were trained on HR & Procedures. SACBC trained them on Gender Based Violence. They are currently implementing Gender Based Violence Sessions in all centers.

### **Victim Empowerment Programme (Phokeng Trauma Centre)**

- ❖ PTC administrative office has been moved to the new location at Lefaragatlha.
- ❖ Financial statement received from Auditors in September 2017. An unqualified Audit report was received.
- ❖ The second tranche of the 2015 funding from lotto was received in August 2017. This was after two years of battling to get it disbursed to Phokeng Trauma Centre
- ❖ Phokeng Satellite is now operating 24/7 from 1st September 2017. The change was necessitated by the demand to accommodate victims including during weekends.

### **People with Disabilities**

The transport problem that has been affecting the program over a period of time has been resolved. As a results the third forum quarterly meeting did take place. Ten (10) PWD are on learnership for Retail and Merchandize, receiving stipend. There is a promise to employ three at the end of learnership. Other twelve (12) CV's has been submitted to RBED for an Administrator's position.

### **Community development**

This report will highlight the third quarterly work and progress made by Community Development Unit.

Globally, Poverty and hunger are still an issue, to address this, there are programmes and initiatives in place. This includes Social Relief of Distress, Meals on Wheels, Household Food and Nutrition Security Programmes and backyard gardens.

For this quarter, the total number of RBN-Aged receiving grants reduced from 1712 to 1700. According to SASSA; 10 beneficiaries were reported dead and 02 didn't renew their applications. The number of SASSA branded card users increased from 921 to 1180, and 520 are still receiving their grants at Pay out Centres. This means that the beneficiaries of the cards user are now get used to the new electronic card using system. Meals on wheels programme benefits 392 beneficiaries. The figures remained the same as reported in the previous quarter report. The number of total food plates issued decreased from 2 570 to 2 565. Frail Care programme, Kanana village has the highest no of frail which is 22 and the lowest is Lesung village with 8 frail.

Social Relief of distress, is one of the intervention strategy to alleviate poverty and hunger. Due to the intervention of the Social Workers, for this quarter, the total number of food parcels distributed dropped from 60 to 59. Six beneficiaries were empowered to be able to handle their future challenges. Under Disaster Management programme, only two Incidents were reported and were referred by EMRS for further intervention. Home visits were conducted, food parcels and tents were provided to the affected families.

**Jaya –O-Jale food security Programme**, is a new initiative developed to reduce poverty in the community. Ten clients of this programme were provided with vegetable seedlings to establish backyard gardens. Out of 10, seven of them are active and they have harvested already.

**Macharora Food Security Programme:** BRPM gave out tunnels and water tanks to 80 beneficiaries to establish vegetable gardens. Through the relationship with the Mine, HSDS is currently mobilized beneficiaries to start planting. Out of 80, only eight are active and planted, 72 are inactive and do not show any interest in the project.

**Household Food and Nutrition security programme:** For this quarter only 4,106 beneficiaries were fed with total no of 89,150 plates issued. Out of eight CNDC's only five are in line with a feeding criteria as prescribed by the Government. In terms of development at CNDC's, a considerable progress has been made at some centres whereby centres are supplying PFDC with needed products. The programmes sees an opportunity of graduating the beneficiaries from their state of poverty to a state of self-sustenance through livelihood initiatives.

Contract for second trench of R3M is signed with National DSD. The signing of Service Level Agreement with the Provincial DSD is still pending, due to unavailability of vendor number.

RBN-NGO's are continuously getting the support and exposure. Lanxess Chrome Mining is upgrading and renovating the Bakery buildings, and this affected Bakery's operations and production, the inconvenience will last for four weeks. Lanxess reimbursed beneficiaries an amount of R18 000.00 as loss of income.

Two groups participated at Deco-Rex Expo to show case their products. Four NGO's are participating at PHOKA- Shop at Marang Hotel.

**Funded NGO's:** Sediba sa Bagodi received R250 000 from DSIDS and Tshwenyane Aged clubs received R300 000 from Department of Agriculture (READ).

Aurum Institutes want to come on board to train NGO's on Project Management. Thirty NGO's members benefited from Financial Management workshop facilitated by DSIDS

Music competition was held at Central Region whereby external role players contributed towards the success of the projects. Mmemogolo declared the event to be observed as annual event

The celebration of International Day of Older Persons will be held on the 20th-October-2017 at Rooikraall Community Hall. The Department of Correctional Services donated 250 sheets and towels, and DSDS will provide breakfast

All the above mentioned key programmes are documented and registered on OPMO system, which are updated on monthly basis and analysed on quarterly basis.

In conclusion, the critical path for Community Development is to develop a sustainable financial model to reduce dependency on RBN finances.

### **Psychological Services**

In the third quarter a high number of patients presented with family problems followed by post-traumatic stress due to high unemployment, gender based violence and substance abuse in families. Most families are dysfunctional. A high number of family problem is followed by post-traumatic stress, this is due to a number of people who suffered multiple criminal activities in their communities, (e.g. House Robberies, Business Robberies, Car Hijackings and Rape), and other traumatic incidences.

Psychological services unit forms part of the HSDS Entity. The Psychological services are rendered through the following programmes:

In the fourth quarter taking into consideration that October is a mental health month more mental health campaigns will be held (E.g. Alzheimer and Dementia), more campaigns are going to be held in November to observe 16 Days of No Violence against Women (Sixteen Days of Activism).

### **Health**

**IPC:** The focus has been on environmental hygiene and handwashing at all clinics. Iscrub audit tool was used to carry out observational hand hygiene audits to measure compliance. Hygiene audits with the assistance from Wetchem at all clinic levels were done and Phokeng topped all the clinics followed by Chaneng with great improved performance.

**Occupational Health and Safety:** PPE-Phokeng and Chaneng clinics have been supplied with obstetric delivery gowns.

**High Performance Centre:** The HPC clinic remains first contact for emergency cases within the campus. Annual medical screenings for Dikgosana, Bommadikgosana and Academy kids completed and abnormal findings referred appropriately with follow up sessions still in progress.

### **Primary Health Care**

The total headcount for RBN is 59776. **PMTCT:** 802 mothers tested, 102 tested positive and 26 babies' converted (infant PCR at birth). **Chronic care:** 4710 screened, 1051 are diabetics on Rx and 4606 are hypertensive on Rx. **ANC:** 605 ANC patients, 134 deliveries and 1 stillbirth. **HCT:** 5944 tested 514 tested positive. **TB:** 27706 patients were screened 304 were symptomatic. **ART:** 20000 adults remain on ART, 598 <15years remain on ART, **Immunizations:** 327 immunised fully <1year, BCG given to 150 babies, 879 given measles 1st and 2nd doses. **Mental Health:** 12807 patients were screened and 83 were treated for mental disorders.

## EMRS

The third quarter had some good milestones as we acquired the third mine to render EMRS services as part of radical income generation with a deal of R350k for two ambulances stationed at RBPlat Mine(Rasimone Clinic). The deal was also inclusive of handing over two ambulances that belonged to the mine into Royal Bafokeng EMRS ownership. This resulted in recruiting 16 personnel (8 BLS and 8 ILS) and was followed by additional procurement of the full set of uniform which was challenge to the appointed service provider with the delivery of uniform by due date. During the 1st week of September we receive breaking news that Maseve mine will be shutting down by mid-September and our services also came to an end with loss of income R150k per month, but for that month pro-rated invoice was issued. The total collection of revenue of this quarter was R2 034 000 including the escalation of 8% that was not effected for the past twelve months.

## Call Centre

EMRS Statistics - For this quarter the breakdown of the inbound calls are as follows;

- Total Inbound Calls = 3359
- Total EMRS Calls = 1559
- Non-emergency = 1276
- PPT Calls = 483
- Fire = 41
- Cancelled = 107

## Clinical

An inventory list for vehicles equipment is in-place which covers the two vehicles that had been transferred to the department. By so doing will avoid movement of equipment hence the emergency service is rendered at the three base; events and the mines.

For this quarter a successful two days First Aid Refresher for Close Protection Services and Protective Services members was conducted and attended. The First Aid and Fire Marshalls training that was scheduled for 28-29 September has been postponed until further notice.

- ❖ **Auditing of Prf:** One on one section for PRF corrections and discussion of the patient that was treated –debriefing.
- ❖ Demonstrating the use of AED at Luka Clinic and Basic CPR for all age groups
- ❖ Casualty members at Phokeng Health Centre trained in BLS.
- ❖ Resourceful clinical documents are attached to the notice board.
- ❖ Initiating patient simulations per shift the objective is ascertain the level of competency and conducting of reviews during this section.
- ❖ Guidelines formulated in call taking and call prioritization. This has been given to the call.

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## **Events**

As compared to the second quarter, the EMRS attended fifteen (15) events which with revenue of R154 773.00 where two (02) event where for the community; and the second quarter- thirty two (32) events were attended and R154 461.00 were received and fourteen events were treated as community events.

## Royal Bafokeng Enterprise Development (RBED)

### **RBED Mandate:**

Planning and execution of development programmes for Bafokeng entrepreneurs.

### **Highlights & major deliverables:**

During the third quarter of 2017, the platinum price has maintained its relatively low price and as a consequence many local companies have felt the crunch financially. Sibanye have embarked upon a major savings drive and Impala has announced imminent retrenchment of several thousand employees. This paints a negative outlook for companies engaged in business with the mining industry. As in the last quarter, despite these negative elements, spend patterns with SMME have remained robust and steady improvements in procurement spend with local companies is continuing, although slower than we would hope. The revised mining charter is still on hold pending court proceedings by the chamber of mines, with the resulting negative impact on the pace of economic transformation in the supply chain of the mining industry remaining a factor.

This year to date ABSA has funded SMME to a value of R 9.7 million. SMME development workshops by ABSA are continuing and the planned workshop with the Franchise association of South Africa (FASA) was hosted in quarter 3, well supported by our SMME in attendance.

Cash fundraising has been slow, although R 2 000 000 of the promised funding from RBH has been received. Promises of funding have been received from Battery Electric (R 270 000) as well as Elbrock (R 90 000) and Stopetek (R 70 000), which is expected to be paid in quarter 4. The new funding strategy including the 12 month SETA funded “new venture creation programme” has achieved a second success with 150 youth from Capital and North region benefitting from a R 1500 stipend for the duration of the programme, hosted by Moripe holdings as service provider contracted to the SETA. The total benefit of this project now amounts to more than R 9 million. Classes have started and the youth have already received their first stipend payment.

To date procurement spend with RBN stakeholders including RBI, Marang (CPT), Lebone, sports, RBA and RBED have totalled R 27.8 million, with the bulk coming from RBA and CPT. Procurement spend from Impala and RBP has reached a total of R 1 billion, of which almost R 7.5 million is with youth owned companies. We are awaiting reports from Anglo, Sibanye, Illitha and Fraser. 7 SMME benefited from selling or contracting to the SAMSRA tournament, with a total turnover of R 250 000 from the opportunity.

The CCBSA (Coca-cola) youth entrepreneurship project is still progressing, although we are currently experiencing a delay due to final approval for execution. Two sites are currently still operating on request of the respective kgosana. Applications for SEFA funding are still in process.

The SMME development programme funded by ASISA is continuing with the more advanced portion of the programme until early next year.

To date 1244 SMME have been registered on the RBED module owned by 1471 entrepreneurs, again significantly up from the number of SMME registered in the past. The third 2017 edition of Tswelelopele, the RBED e-mag, has been published.

Four local youth have been allocated to the RBED as interns paid for by the Services SETA to gain the 18 months work experience in order to graduate from the ORBIT FET College in finance, marketing

and business management. These interns are used to enhance the service to SMME and create capacity in the team.

*Challenges:*

There is a marked increase in fronting activity in the market place and a noticeable increase in conflict between community members and business partners.

## Royal Bafokeng Sports

### **RBED Mandate:**

Coordinate sport in Bafokeng regions.

### **Highlights & major deliverables:**

#### **Development Athletics:**

- ❖ 80 Athletes have been participating in the offseason program (Club group).
- ❖ 45 athletes made the National cross country championships finals both at club and School level.

#### **Elite Athletics:**

- ❖ 6 of the Royal Bafokeng Elite athletes are currently ranked in the Top 5 in South Africa and Top 30 in the World.
- ❖ Only one athlete managed to compete in Europe 2017 season due to shortage of funds.

#### **Basketball:**

- ❖ The Royal Bafokeng Jr. NBA Programme participated at Pietermaritzburg girls high U/19 Tournament from the 03rd to 06th of August 2017. The team participated and won all their qualifying games, due to unforeseen circumstances, they were forced to withdraw before the completion of the tournament
- ❖ The Royal Bafokeng Jr. NBA U/19 boys participated at the U/19 NWU Vaal University Boys tournament from the 28th to the 30th of July 2017. The team participated and obtain 5th position.
- ❖ The Royal Bafokeng Jr. NBA Playoffs and qualifiers- Teams played the playoffs. Quarter and Semi-finals were played and those who qualified are now preparing for the finals.
- ❖ Primary schools league played a full season for the first time with 500+ players participating. They also played their qualifying games and now preparing for the finals.
- ❖ Kitsong participated at the ISSA U/16 Tournament. The boys obtained 4th position and the girls came 3rd.
- ❖ Practise is still ongoing for teams preparing for League finals.

**Disability Sports (Goal Ball):** Teams are preparing for Off-Season.

**Martial Art (Karate):** Teams are preparing for Off-Season.

#### **Metshameko (Netball and Football in schools):**

- ❖ 27 Primary Schools teams participated in the U/13 Metshameko Primary schools league games were 830 learners both Netball and football participated.
- ❖ 256 Primary League games has been played successfully and More than 90% Bafokeng SMME'S benefited from the program.
- ❖ The two top teams that finished on top of the league from each region or group qualified for the league play offs scheduled on 23rd of September 2017. During the playoffs tournament Top 4 U/13 Primary School teams and Top 4 U/17 Secondary School teams qualified for 2017 Metshameko League Finals scheduled on the 14th of October 2017. The qualified teams are now preparing for the league finals
- ❖ On the 16th of August 2017, Royal Bafokeng Sports together with Platinum stars Academy kick started the 2017 U/17 Secondary Schools Football and Netball league from various RBN

Secondary schools for the very first time. Through this program 12 Secondary schools are participating in the league on weekly bases every Wednesday and Friday.

- ❖ 360 learners are participating in the league and a total number of 72 league games has been played already.
- ❖ The two top teams that finished on top of the U/17 Metshameko league from each group qualified for the league play offs scheduled on the 16th of September 2017. During the play offs tournament Top 4 U/17 Secondary School teams will qualified for 2017 Metshameko League Finals scheduled on the 14th of October 2017.

#### **Royal Bafokeng Netball:**

- ❖ On the 02nd of July 2017, 2 Junior Royal Bafokeng Netball teams travel to Afrikaans Meisies Hoerskool in Pretoria to participate at the South African Junior National Championships hosted by Netball South Africa. The games started on the 03rd of July and finished on the 05th of July 2017. 2 Royal Bafokeng Netball Teams participated with all 9 provincials teams around South Africa. During the championships 1 team manage to reach the semi-finals and 1 missed out the opportunity with just a goal average.
- ❖ Keabetswe Ditsele from Matale Secondary School in Phokeng received a full netball scholarship for 2018 at Monument High School in Krugersdorp. 2 more players still have more opportunity to receive the scholarship.
- ❖ 1 player was selected in the Junior National Team.
- ❖ The Royal Bafokeng Netball U/21 and Senior Team Participated at the Spar National Championships in Durban from the 06th till the 12th of August 2017. U/21 Team obtain the 04th position and the senior team came 05th.

#### *Challenges:*

Budget cuts still remain as a challenge which affects smooth operation of RBS functions. Staff motivation due to one year fixed contracts every year and low salary wages. RBS is eagerly awaiting the new sport strategy for RBN from the board.

## Shared Services

### **Shared Service Mandate:**

Render HR, Financial, Procurement, IT and Legal services to the RBN.

### **Shared Services Executive Note:**

#### **Highlights & major deliverables:**

As part of Shared Services' contribution in exploring alternatives in reducing operating costs in the organisation, we have during the period under review commenced a cost benefit analysis between leasing and buying of computers which we plan to complete in the fourth quarter and report thereon. We have also in this regard conducted a fleet analysis to determine if there are underutilised or excess vehicles at some of our departments/ entities which we can re-allocate to those who are in need of vehicles instead of procuring new ones. Our further contribution in this regard has been to strengthen our Properties debt collection capacity by appointing a second law firm to ensure that we maximise in collecting monies which are due and payable to the RBN. On the Shared Services review project, we have held two sessions with executive management to review and obtain their input thereon with the assistance of Sizwe Ntsaluba and Gobodo and the last session will be held during the fourth quarter. The next step after obtaining management comments will be to have the policies approved by boards of entities where applicable and by Supreme Council.

We during this period prepared RBN comments on the Communal Land Tenure Bill and will submit them to parliament before the closing date. This is a critical Bill which will have major impact on communal land rights in the RBN and other traditional communities if enacted in the current form and we will therefore ensure that we secure an opportunity to present our comments to the relevant portfolio committee in parliament. As part of our drive to ensure that we improve broadband connectivity in the RBN, we initiated and held a high level meeting between Liquid Telecom management and the RBN management team to explore on how they can assist us in this initiative and the resolution was that they hold focused meetings with heads of our different disciplines/departments to determine their needs and to thereafter present a comprehensive broadband proposal to RBN. We have already scheduled these meetings for November and our aim is to ensure that we have broadband connectivity in the RBN to inter alia support education, health, enterprise development, policing and payment for services.

The R220 million VAT assessment dispute between RBN and SARS remains a matter of much concern particularly because SARS has now rejected our objection to their assessment. RBN DT is leading in the handling of this matter and we provide the necessary support both from Legal and Finance Departments. In the light of the aforesaid rejection of our objection, our legal team is to determine what the next steps will be.

#### ***Challenges:***

The major challenge during this period was late submission of some of the performance assessment reports.

## Human Resource (HR)

### **Highlights & major deliverables:**

#### **Protocol Induction**

During this period, we inducted new employees on protocol issues i.e. behavioral conduct around the Royal Family, dress code, how to handle and prioritize and *Morafe* queries. A total number of 34 employees across the RBN attended the induction.

#### **Recruitment and Selection**

##### **New appointments**

19 employees were hired during the 3rd quarter.

##### **Update on Recruitment in progress as at the end of the period under review:**

##### **Infrastructure Department**

- Truck Driver
- Assistant Truck Operator

##### **Protective Services**

- Reaction Force Officer
- Dog Handler
- Protector Driver

##### **Royal Bafokeng Enterprise Development**

- Volunteer ED Consultant
- RBED Intern

##### **Royal Bafokeng Sports**

- Cross Country Coach
- Middle Distance Coach

##### **Health and Social Development Services**

- Fire Supervisor

##### **Information and Communication Technology Unit**

- Senior IT Technician

##### **Reception**

- Receptionist (Interviews were conducted and the final stage is in progress).

## **Terminations of Employment**

6 terminations of employment were effected during this period.

## **Talent Management project**

Shared Services and GCOO departments were selected as a pilot for the Talent Management assessments which we are undertaking through the HFM Talent management assessment tool. An initial workshop was conducted wherein participants from various departments were trained. A few profiles for positions in Shared Services have been developed and consultation and discussions with various line managers took place. Meetings were set up to familiarize line managers with the content of the job profiles to ensure that they are aware what the project entails. The project is ongoing.

## **Payroll, Provident Fund and Benefits**

- Salaries were paid timeously as well as third party organisations which includes but not limited to UIF, provident fund, medical aid, SARS, and workmen's compensation etc.
- Monthly overtime synopsis were sent to line managers and advice was given to them to ensure that they stay within their budgets.
- Pay-out of death benefits to all dependents was done as per provident fund resolutions.
- SETA paid out the discretionary grant to RBN after compliance with all the necessary requirements.

## **Employment Equity**

The employment equity plan was submitted to the Department of Labour accordingly during this period and we have received their input which we will incorporate in the final plan.

## **Labour Relations**

A total of 5 employee grievance sessions were conducted across different departments and matters were resolved through this process.

## **Employee Wellness/Sports**

RBN hosted the South African Municipal Sports and Recreation Association (SAMSRA) 2017 Tournament during September 2017. The project was a success and the RBN netball team won a gold medal.

## **Organizational Safety**

A list of employees who were nominated to serve as fire marshals was submitted to HSDS to facilitate the training accordingly.

## ***Challenges:***

The planning around the SAMSRA tournament was a challenge due to poor planning from the organizers in relation to the planning, communication and budgeting for the event.

## Information Technology (IT)

### **Highlights & major deliverables:**

#### **IT Domains and Electronic Organogram**

The process of repatriating IT domains has now included bafokengarchives.com previously hosted with Blueapple whose contract has since terminated. This domain is now hosted with Afrihost with RBA being the direct domain registrant. The contents thereof has been truncated due to Blueapple continued non-payment. IT is busy with the re-development process. The electronic Organogram is ready for presentation to management for approval.

#### **Back-up, ERP, IT Policies and Document Management System**

We have completed the project to backup all desktops at RBA, RBI, REBD, RBS and we are currently busy finalising those at Platinum Stars. The development of IT departmental policies with the assistance of Sizwe Ntsaluba and Gobodo (SNG) has concluded and is awaiting final presentation to executives. The Document Management System project has also been completed and was presented at a management committee meeting (<http://192.168.104.20/SitePages/Home.aspx>) and the system includes electronic memorandum which will replace the current manual process. Training of users on the Document Management System has taken place, except for managers and executives. The IT strategy development project which will include development of disaster recovery plan has been sanctioned and the Procurement Department is initiating the procurement process.

#### **Improving Connectivity**

As relates to connectivity, we have assisted to connect four schools out of the 10 identified by RBI i.e Matale Middle School, Moremogolo Primary School, Saron Primary School and Tumagole Primary School and the others will follow. We have also started a project to install an intercom system at the Civic Centre which will enhance communication during emergencies.

#### **Broadband Sponsorship and CSI**

IT was part of the RBN team which has been engaging with Liquid Telecom during the period under review to explore the possibilities of rolling out broadband fibre connection in the RBN.

#### ***Challenges:***

Capacity challenge due to staff shortage.

## Procurement

### **Highlights & major deliverables:**

The focus for the third quarter of 2017 has been to support different departments and entities with all their procurement, auxiliary and transport needs.

### **Procurement support**

The approved purchase orders for the second quarter of 2017 represents 21% of RBN SMME and 79% of suppliers other than RBN SMME. The following is the schedule of approved monthly purchase orders:

Months	Local Suppliers	Youth spent	Other Supplier	Total spent	RBN SMME % Spent
July	492,570.00	229,139.00	2,628,613.00	3,121,183.00	16%
August	810,252.00	284,887.00	4,983,705.00	5,793,957.00	14%
September	1,366,880.00	559,320.00	2,342,784.00	3,709,664.00	37%
<b>Total amount</b>	<b>2,669,702.00</b>	<b>1,073,346.00</b>	<b>9,955,102.00</b>	<b>12,624,804.00</b>	<b>21%</b>

### **Tenders awarded**

- ❖ Masedi Electric Serve has been awarded the building electrical maintenance tender during the month of July 2017.
- ❖ A tender for the rehabilitation of upgraded roads was awarded to Sue Phalane Trading and Projects during the first week of October 2017.

### **Tenders at evaluation stage**

The following tenders are at the evaluation stage:

- Waste Collection Management;
- Water Conservation and Water Demand Management System through the procurement of prepaid water meters.

### **Tenders cancelled**

The following tenders have been cancelled in order to review the scope to ensure value for money for the organisation. In determine where in-sourcing may be an option:

- Cleaning of the Royal Bafokeng Buildings
- Plumbing Services in the Royal Bafokeng Nation properties
- Gardening Services
- Coffee Shop and Snack Trolley Services

### **Provision of ERP support to different RBA departments and entities**

Procurement Unit is currently assisting different departments to effectively use the ERP system. Continuous focused assistance has been provided throughout the third quarter to the different users to effectively use the system.

## **Monitoring of the fleet tracking system and overall fleet management**

Procurement Unit support different departments by generating and sending the driver violation reports to different managers and Executives with a view to enable them to take appropriate corrective action where necessary.

### **Fleet report**

Procurement Department has generated a fleet report indicating overutilization, underutilisation and appropriate utilisation of fleet for various departments and entities. This reports are useful tool to Executives and Management in order to enable them to be able to contribute the fleet that they do not utilise to other needy departments. We held productive discussions on this report with the following departments:

- Public Service Management
- Protective Services
- Land and Agriculture
- Royal Bafokeng Institute
- HSDS

### *Challenges:*

Approvers from different departments and entities do not approve requisitions in time possibly due to their busy schedules, therefore this impacts negatively on procurement having to procure goods and services under unnecessary pressure. Users of the ERP systems are encouraged to log their challenges with the IT helpdesk in order to avoid delays in the processing of procurement needs. Departments using fleet should monitor their vehicles.

## Finance

### **Highlights & major deliverables:**

#### **External Audit- 2016**

The Department has during the period under review presented the 2016 Annual Financial Statements of RBED, RBS, Platinum Stars and RBA to the RBN Audit Committee which financial statements were finalised in the second quarter.

Financial Statements for Platinum Stars, RBS, RBI and RBED have been sent to their respective Boards for consideration and approval. The following financial statements are yet to be approved by the Boards:

- ❖ RBED financial statements
- ❖ RBS financial statements
- ❖ RBA consolidated financial statements

#### **Disposal of Obsolete Assets**

After donating assets to Makgotla and NGOs in the second quarter, we have during the period under review prepared the necessary Requests for Proposals which will be issued to recycling service providers registered in the RBED database for different classes of assets. We will after finalising this part of the project dispose of all the assets which cannot be recycled.

#### **Weekly Payments to Service Providers and Budget Management Reports**

Finance has during this period continued to produce monthly management reports for all entities which assist managers to monitor their budget/s. We are also proactive with advice where we note possible budget overruns by departments. We also continue to process weekly payments to service providers.

#### **SARS Vat Matter**

Following RBA lodging an objection against SARS's VAT assessment that we are liable to pay R222 million, we have during this quarter received a formal notice from SARS that they have disallowed our objection. RBNDT has now referred this matter to attorneys who will determine the next steps. We however continue to assist on this matter as it progresses.

#### **Preparation of 2018 to 2020 budgets**

Budget preparations started in June 2017 and we have submitted the first draft budget documentation for RBS, RBA, RBI and RBED. We have together with RBNDT reviewed the submissions and had one on one meetings with HOD's and Managers for further inputs. The 2018 budgets were thereafter presented and approved by the Supreme Council on the 14 September 2017.

#### **Challenges:**

Monthly training of ERP system users (requestors and approvers) needs to happen so as to address the following:

- ❖ Misallocation of expenditure (incorrect GL accounts and projects being selected when procuring for services).

## Legal

### **Highlights & major deliverables:**

#### **Monitoring of Legislative Impacts**

The monitoring of impact of planned legislation (Bills of Parliament) on RBN is one of the key roles of the department and we have during the period under prepared the RBN's comments on the Communal Land Tenure Bill after an internal workshop thereon attended by internal stakeholders/departments including some members of Supreme Council. We will submit the said comments before the closing date thereof in November 2017 after as we are currently reviewing and tightening them. The thrust of this Bill is to create a new regulatory order for communal land and this will have a major impact on the RBN and other traditional communities. We will certainly seek an opportunity to make oral representations to the relevant portfolio committee on this Bill when it serves before parliament.

#### **General Legal Services and Company Secretarial**

In as far as strategic contracts are concerned, we have during the period under review been part of developing the terms of a service level agreement between RBN and Rustenburg Local Municipality on spatial planning. This SLA is as is provided for in the Spatial Planning and Land Use Management Act, 2013 (SPLUMA), its Regulations and the RLM SPLUMA By-Laws and will amount in the municipality delegating some of its spatial planning legislated powers to RBN. This SLA is also flowing from the MOU between RBN and RBN and based on progress to date may be the first of such SLAs to be concluded. This is in addition to the drafting of regular agreements where RBA engages service providers for varied services.

As relates to litigation management services, the critical matter to report on during the period under review is the High Court application which was brought against Kgosi, RBN and the Premier of North West Province by Booyesen Petelele who was a candidate in the 2017 RBN Traditional Council Elections. Petelele seeks to have the elections declared invalid as he claims that they were conducted in contravention of the North West Traditional Leadership and Governance Act of 2005 and the RBN Council By-Laws. We are vigorously defending the matter as in our view there is no basis for the order which he seeks from court. We have also favourably finalised the matter between Mokuia Food Services (Phokeng Chicken Licken) and Bafokeng Civil Works which was in the Supreme Court of Appeal by way of settlement which was made an order of court in terms of which Mokuia withdrew his application. We have further appointed a second law firm to handle RBN Properties debt collection which will assist with increasing capacity in this exercise. We also proceeded to manage other litigation matters for the entities in the Magistrates courts, High courts and the Labour Court in the normal course.

#### ***Challenges:***

Insufficient budget allocation to cover all consultants' fees this financial year is a challenge but some of the entities have agreed to fund some of the costs.

## Public Service Management

### **PSM Mandate:**

Increase partnerships with government for major infrastructure and municipal service.

## Municipal Services Management

### **Highlights & major deliverables:**

The Royal Bafokeng Administration (RBA) and the Rustenburg Local Municipality (RLM) realised the need to accelerate the implementation of the Memorandum of Understanding (MoU) and thereby held a very successful workshop attended by the Group COO and the Municipal Manager. Various commitments were made look ensure that the Work-Streams are held.

Several Work-Streams have held successfully, especially the Local Economic Development (LED) Spatial Planning & Restructuring and Infrastructure & Technical Task Teams. The following summary is important:

#### **Local Economic Development (LED)**

The Local Economic Development has identified the Integrated RLM/RBN Master Plan an important guiding document to make the much needed diversification of the Rustenburg economy a reality. To that end, they have prioritized the “Master Plan Game-Changers Projects” as key projects. A fully-fledged workshop is on the cards to ensure that the comprehensive business plans and funding is being made available from all partners to implement these projects.

#### **Spatial Planning & Restructuring**

The Task-Team has met several times to look at Spatial Planning and Land Use Management in the area. There are areas where the two entities have resolved to work together and to put through a manual which will guide certain approvals pertaining to land allocation, and building control.

Of significance, it is also the inclusion of the RBN developmental modes in the Spatial Development Framework.

#### **Infrastructure and Technical Task Team**

There are various projects which Rustenburg Municipality cannot do without the involvement of the Royal Bafokeng and vice-versa. The case in point is the RLM’s Water Bulk Line from Kanana Bospoort to Rustenburg Booster Site. The Municipality needs to establish this line on the RBN Land, and of importance to the RBA is, how can Bafokeng benefit in this line?

Furthermore, the Pilanesburg South Water Bulk Line demands that RBA and RLM must work together to ensure that all its residents benefit. To this end, the RBA and RLM are finding best ways to work together and financially contribute to the development of this line.

This is a summary of pertinent matters regarding the MoU Management.

Previously, this report alluded to the issues on the **RLM/RBN Water Service Agreement**. We are delighted to report that the Municipality has finally agreed to fund the Section 78 process towards the establishment of the RBA as a Service Provider.

- ❖ Although we still believe that other provisions of the law could have been followed and not this process, we have agreed that the process which will be led by the Rustenburg Municipality

itself. On the other hand, RBA need to satisfy itself that the following are sufficiently addressed:

- ❖ The RBN purchases its water from the Water Boards and supply to its residents. This is a very costly exercise. The RBN is not subsidized by the government/Municipality in this endeavour;
- ❖ The RBN community members, especially the indigent do not enjoy the available subsidy meant to alleviate their indigent situation;
- ❖ The RBN incurs huge costs on the development of the bulk water infrastructure and the internal water reticulation without the assistance of the Municipality/government;
- ❖ The continuous maintenance of the system needs capital injection on a regular basis
- ❖ The RLM is the Water Authority in the region and thus our relationship with the needs to be regulated in terms of the law.

These are the five key issues which will drive the relationship on the water and sanitation environment.

We have achieved considerable progress with regard to the Social Labour Plans (SLP). A detailed record is provided below for the various mining houses:

### **Impala Platinum Mines**

The construction of all Makgotla offices in Luka will be completed by end of 2017. This is a huge victory as all Makgotla in Luka will have offices where their administration will take place. This means, their administration will not take place in the houses of Dikgosana/Secretaries. The appointment of contractors for construction of the remaining four Makgotla has been done. This project is estimated to be completed by the 15th of December 2017.

The construction of the 3.4km of roads in Luka to the value of R16 Million Rands has been completed and the handover will be done before the end of 2017. This is a huge success for both Impala and the RBN including the Leadership of Luka.

The tender process and appointment of contractors for the construction of the 6km Luka Bulk Water Line will be completed before the end of 2017, with the actual construction commencing in January of 2018. The value of the project is estimated at R30 Million Rands to be fully funded by Impala Platinum Mines.

The construction of the Kanana Multi-Purpose Centre project is ongoing with the steel structure already completed. The appointment of the contractor for the 3rd and final phase has been done and they have commenced with the work. We commend the Kanana community and the leadership of Dikgosana for the support they are giving to this project.

Another project in Kanana is the construction of a 700m road with storm water channels. This is a R4 Million Rand project which will be completed before the end of 2017.

The Sports fields in Luka and Lefaragatlhe will be constructed in 2018. Impala has requested to source additional proposals or quotations which will be presented to the respective project steering committees. The Lefaragatlhe Leadership has provided the RBA with a confirmation of location for the sports facility as there were issues prior.

### **Sibanye Platinum Mines**

The Mfidikwe Sewer Project is being handled by Sibanye Platinum and the Rustenburg Community Development Trust. The detailed feasibility study is complete and we are at the stage of properly finalising the designs for the project. Sibanye Platinum has confirmed that the project will commence in 2018 even though there are issues in relation to the funding of the project. The feasibility studies

and scoping revealed the need for additional funding for the project. We are confident that this project will succeed.

The expansion of Mfidikwe and Thekwana Clinics will also be funded by Sibanye Platinum. The designs for both clinics have been deliberated and agreed upon between the RBA, Department of Health and Sibanye. These projects will be implemented in phases as there is a need for further expansion in the future for them to become 'Ideal Clinics'. The tender process will be completed in 2017 with construction to begin in early 2018.

The funding of Thekwana Poultry and the Photsaneng Bakery as enterprise development initiatives by Sibanye are also ongoing projects with the involvement of the relevant departments within the organisation.

Sibanye has also funded and 2 mobile clinics with one of them providing services around the Bafokeng areas. Through their Health and Social Welfare initiatives, they have also funded two Maternal and Obstetric Units, one of which is supposed to be based at the Bafokeng Health Centre.

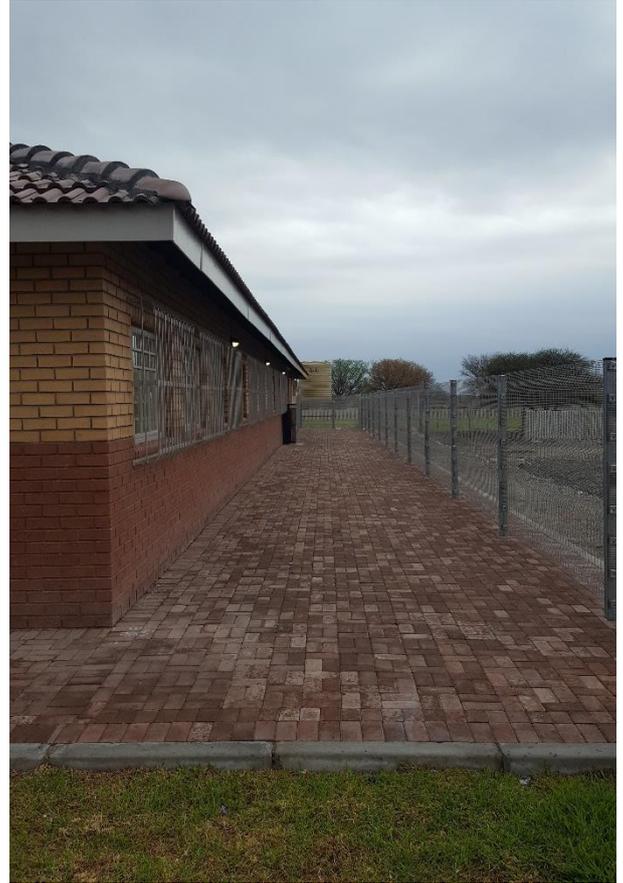
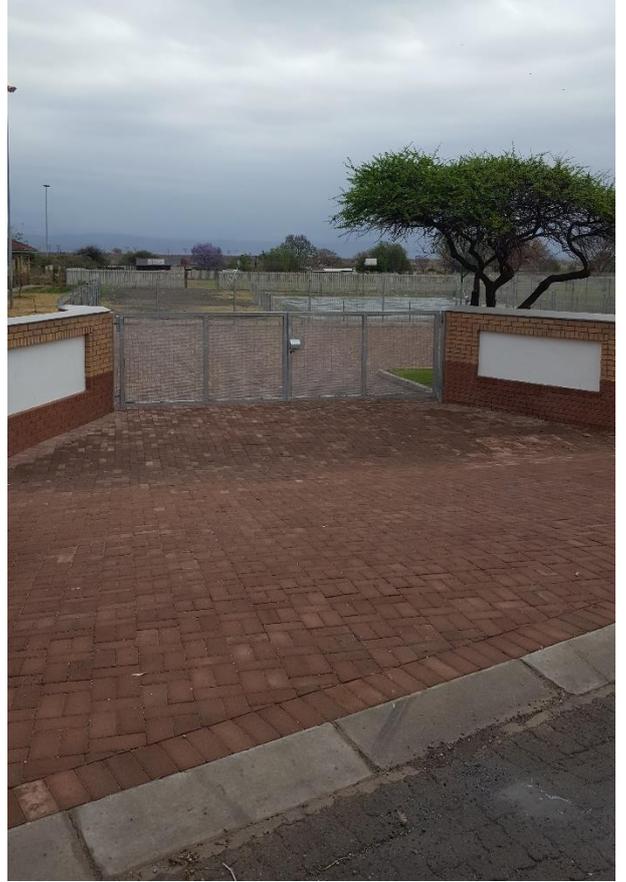
### **Lanxess Chrome Mining**

The construction of a Community Library within the precinct of Tshukudu High School is underway. This is a R6 Million Rand project which will benefit the community of Photsaneng, Thekwana and Mfidikwe as well as the Learners of Tshukudu.

Another project is the construction of a Garment and Fashionable Wear facility in Photsaneng. The project commenced in September 2017 and is estimated to be completed by the end of October. Parts of the existing structure at the Old Photsaneng Primary School is being converted to accommodate this facility and will be furnished with the necessary machinery and equipment. Further engagements will be held with the relevant stakeholders after the completion of this project in order to discuss the formation of a structure that will manage the facility.

### **Glencore Wonderkop**

The Ratanang Day Care Centre which is located within the precinct of Tlhage Primary School in Thekwana is one of the projects which was completed in this quarter. Glencore has been supporting the Day Care Centre for many years hence they decided to construct proper facilities for them. The handover process for the project is being deliberated between RBA, RBI and Glencore. Below are some of the pictures of the completed facility.





## **Indigent Registration: Ntshegetse II**

The indigent Registration project is an ongoing initiative within the organisation. The aim is to develop an Indigent register for the RBA which will then be submitted to the RLM for those who qualify to receive free basic services like water and electricity. Even though the Baagi will not qualify for Free Basic Water (FBW) in this financial year based on the ongoing discussions with the municipality for the RBA to be appointed as a Water Service Provider, it is prudent for the RBA to have this register and maintain it on an annual basis. Baagi who qualify will surely receive Free Basic Electricity (FBE) from Eskom. This project is in collaboration with the Rustenburg Local Municipality. We are intending to launch the project in October 2017 by workshopping Dikgosana, Traditional Councillors, RLM Councillors and Bakhuduthamaga. Afterwards, it will be rolled over to Baagi for them to register. The intention is to complete this project by the end of 2017.

## **RLM Integrated Development Plan (IDP)**

Through the Integrated Development Plan (IDP) and the 2017/18 Service Delivery and Budget Implementation Plan (SDBIP), the RLM has committed to fund the construction of roads and storm water channels in the villages of Tsitsing, Tlaseng, Rasimone and Robega, each to the value of R5 Million Rands.

## **The RLM/RBN Joint MoU Workshop**

The RLM/RBN Joint MoU Workshop was held on the 31st of July 2017 at the Rustenburg Civic Centre. The main purpose of this workshop was to resuscitate the various committees which are critical for the realisation of the objectives of the MoU. The session was indeed very fruitful as we saw Convenors and Secretariats being nominated for each committee. These committees committed to meeting on a monthly basis. The MoU Sub-Committees consist of LED & Spatial Planning; Infrastructure & Technical; Legal & Governance; Public Safety; Social, Health & Environment; Revenue Management and the MoU Implementation committee.

### *Challenges:*

The various MoU committees do not have traction as expected after the joint MoU workshop held in July of this year. Only two of the sub-committees have met since the workshop.

The lack of funding of the Section 76/78 process which has been highlighted as a requirement for the RBA to be appointed as a Water Service Provider by the RLM.

## Land Use Management (Agriculture)

### **Highlights & major deliverables:**

Land Use Management (Agriculture Department) has installed two crush-pens at Leragane and Rooikraal (North Region). The crush-pen improves management of livestock (Cattle, goats and sheep).

During the initial stakeholder meeting between Royal Bafokeng Administration and Ilitha Mining, RBA Agriculture requested assistance with an egg production type of a project. The project was allocated R 500 000.00 funding by Ilitha Mining. Poultry egg farming is a lucrative business, providing income for millions of people from all parts of the world. Ilitha and Royal Bafokeng visited one the similar project at Sandfontein to view their structure. Currently the engineer is busy with the development of specifications. The project will be a multi-Year (Two years) undertaking. Royal Bafokeng will provide a suitable portion of land for the project. (A minimum of 10 Ha is recommended). A suitably qualified and accredited service provider will be appointed for the project.

Royal Bafokeng has identified relevant co-operative for the project. Training and mentoring of beneficiary co-operative will be conducted.

The project will be ceded over to the Royal Bafokeng Administration, at the end of the initial project phase.

Sibanye Mine also approves a funding allocation R 500 000.00 for the Thekwane Poultry Project. The building of the project will start next year. The co-operative were operating on a broiler production project, during advisory sessions we encouraged them to focus on egg farming production. The demand for eggs is very high. Over 65 tonnes of eggs is consumed globally and annually. Eggs are considered an alternative cheap source of protein. Almost every household consumes boiled/fried eggs. Increasing protein consumption and rising incomes drive consumption of eggs. This increase is particularly notable in developing countries where changing diets have people consuming a greater number of calories from protein sources like poultry meat and eggs.

### ***Challenges:***

Diseases, theft and vandalism are major challenges in this sector.

## Land Use Management (Environment)

### **Highlights & major deliverables:**

The following tasks and assignments were being implemented by the Environmental Management Division:

#### **Basic Assessments Report Process**

The environmental department has appointed two Environmental Consultants to develop Basic Assessments Reports and conduct Specialist Study reports in three 3 regions, Central Region 2 (Mosenthal, Marakana & Lesung); and North East Region 2 (Tantanana, Mamerotse, Tlaseng, Mogajane & Tsitsing)

The process for Central Region 2 is finalised and recommendations were made to RBA. Our office was advised that Geotech of the area is not suitable for burial purposes. RBA to meet with the Dikgosana & leadership of the area to discuss this outcomes.

#### **Waste Management of Borrow Pits**

Cleaning of Borrow Pits within RBN regions: We have identified this as a huge challenge in the whole of the RBN. There are instances where the local leadership allows illegal digging and mining of the land without prior authorisation. When the Municipality wants to build a road, they cannot just identify a piece of land and dig for the soil. In fact, the law emphasizes that the Department of Mineral Resources must be approached for such an approval.

#### **Illegal Dumping of rubble and waste in open spaces**

The organisation has identified illegal dumping as a major concern. There is a planned “cleaning up campaign” which will be done in this 4th Quarter.

#### ***Challenges:***

North East Region 2, process is delayed due resistance from certain Makgotla in the Region. Other ways of engagements are being implemented in this regard.

## Infrastructure Maintenance

### **Highlights & major deliverables:**

Our concern still remains the constant supply from the boards. To this end, we keep our eye on our contractual agreements with the boards and to insist that the boards keep their part of the contract. Most of the interruptions emanate from the boards and to that end, we are working with the Municipality to ensure that the boards are kept on check. This is our right as a customer that we get value for money.

The Department has purchased two water tankers to assist the community with the provision of water during the times of interruptions. In the past, we incurred huge costs to provide water using the private sector trucks. We are glad that we managed to secure these trucks.

The procurement process for the second phase of the Lefaragatlhe Pump Station Upgrading Project is completed and pumps and valves were procured in the 3rd Quarter of 2017. We will be installing this ourselves being assisted by the appointed plumbers.

The 3rd Quarter saw us appointing the approved service provider for the implementation of the Road Maintenance. The contractor has already established site and with her three (3) teams, she will be able to speedily implement the project. We need to do the maintenance of some of the roads in the RBN. This includes the road from Luka to Sun City N4 road, the Mafenya road and other critical roads in Phokeng.

From the Facilities Management point of view, the RBA has appointed Schindler Lift Suppliers to revamp and upgrade the lift system at the Civic Centre. Much of the work is being done off-site and they will be bringing parts on-site for installation.

The Land Use Planning has been busy to make certain important assignments. The Unit will spearhead the densification process. Certain areas were identified to begin with the process. We are at work to ensure that when the funds become available, we are able to implement.

### *Challenges:*

Funding / budget required to implement some of the recommendations mentioned on the **water study report**, especially upgrading some of bulk lines

## Development Planning

### **Highlights & major deliverables:**

The workflow regarding the Stand Applications and Business Stand Applications have now been fully integrated electronically and in future, all stands will be able to be accessed using electronic system which is also GIS aligned. Priority will be given to ensure that Land Use Management also utilize the system.

As mentioned previously, the RBA is finalising the SPLUMA Service Level Agreement with the Municipality. This is such a technical work and will need utmost attention to detail. Since comments were received from RLM and other stakeholders, we hope that the SLA will be signed and completed by the end of 2017.

The need to align GIS with PULA and other RBN data basis needs attention to also ensure that data can be used for water billing within the RBN

### *Challenges:*

The finalisation of the stand allocation workflow and the issues relating to land use management In terms of the verification of the documents before stands can be allocated needs to be attended to by Land Use Management to ensure that the community needs are met.

## Protective Services (Community Policing)

### **Highlights & major deliverables:**

During the period July 2017 to September 2017 Protective Services attended on average to 253 crime incidents monthly, which emulates to slightly more than 8 crime incidents attended to during every 24 hours – 759 crime incidents attended to during the third quarter of 2017. The Department’s crime fighting units arrested a total of 199 suspicious criminals during the third quarter of 2017 ... thus it arrested on average 66 suspects per month or slightly more than 2 criminals every 24 hours. It conducted 21 joint crime fighting operations with the SAPS and Public Safety in particular... thus, on average, conducting a joint crime fighting operation with the above mentioned crime fighting stakeholders every fourth day.

The Department received on average slightly more than 8 crime related community calls – every 24 hours - from the broad RBN Community during the third quarter of 2017 [759 crime related Community calls to the Reaction Force control room during the third quarter of 2017 were recorded].

Though the Department attended fewer crime incidents during the said period, comparing to the second quarter, it arrested considerably more crime suspects comparing to the previous quarter.

The newly established Protective Services Guarding Division – consisting of 66 guards of various grading’s – has been operationalized since the 1st of July 2017. The first three months of the Division’s official deliberations have been characterized by several official RBA vehicles found unlocked by guarding staff while being parked [after hours] at the Civic Centre.

Monthly reports – reflecting official guarding deliberations – are submitted to all relevant RBA offices. Though official excellence was observed from the Department’s Guarding Division when they prevented – amongst others - unauthorized access to the Civic Centre by two males claiming to be the bodyguards of an adjacent Kgosi and reducing general loitering by contractors at Legato – four incidents of official misconduct amongst the guarding staff were also addressed via final written warnings and the application of unpaid leave to relevant guarding staff trespassers.

Almost the full official guarding uniform has since been made available to the guards and with the exception of a few outstanding guarding uniform apparel items, all Departmental guards are to a large extend already fully uniformed.

### *Challenges:*

No major challenges regarding the Reaction Force were experienced during the third quarter of 2017. The departmental guarding staff is however still in a development phase regarding the cultivation of official excellence – this phase does require intense supervision and has been characterized by a few isolated incidents of unacceptable official behavior by a few individual guards.

## Land Monitoring

### **Highlights & major deliverables:**

The Protective Services Land Unit attended to and conducted 360 Land Unit operations and RBN Land related monitor activities during the third quarter of 2017. These operations varied from the demolition of illegal structures, servicing of notices to RBN Land trespassers to the destroying of shop items and food stuff which shelf life – in diverse tuck shops and general dealers all over the RBN area - expired. The number of Land Unit monthly operations has stabilized to approximately 120 such operations per month.

The illegal conducting of businesses on residential stands and the illegal allocation of stands remain the most prevalent RBN Land abuse practises.

### *Challenges:*

None reported.

## Traditional Governance Executive Summary

### **Highlights & Major deliverables:**

During the month of August the Traditional Governance department successfully concluded the election process and compiled a report thereon. The office also facilitated the process of constituting the complete structure of the Traditional Council which consists of appointed and elected council members. The process included screening of candidates and arranging meetings in order to update the successful candidates of the process.

During the month of September, the office developed an induction programme for the new members of the Traditional Council. Currently, the induction process is ongoing and is scheduled to end on December 2017.

In relation to Community engagements, the Traditional Governance office have managed to successfully set off a strike by some civil movement organisation that threatened to march to the offices of RBA. The negotiations with such an organisation are still ongoing.

### *Challenges:*

With regard to the election process, there is currently a court action at Mafikeng High Court against the process used by RBA during the election. RBA legal department and the office are working jointly to address same.

## Moumo

### **Highlights & Major deliverables:**

#### **Project 1: Regional Centres**

The RBA has identified the need for using of existing buildings where possible and/or new buildings where the nature of the site/area lends itself to commercial development to develop a new centre.

The aim of the regional centres is to enable the community access to pay points per region within walking distance rather than requiring the community to come to the Civic Centre in Phokeng to pay for rates/water etc.

Given reduced budgets a request was made for the upgrade and/or new building to as far as possible be made on the same basis as the upgrade of the Phokeng Mall.

#### **Deliverables**

- Regional Centres and/or pay points per each of the identified regions depending on the areas and needs of the community.

#### **Impact**

- Rentals from commercial centers where applicable;
- Economic Development with jobs for the local community via retail/franchise and fuel stations; and
- Easy access to pay points/RBA services where required.

#### **Deliverables**

Various areas per each of the 5 regions have been identified as per the Memorandum prepared by Public Services Management and circulated to RBA on 31 May 2017.

#### **Project 2: Commco Cell-phone Towers and Fibre**

The Land Committee has approved the rollout of cell-phone towers and fibre under management of Commco. The cell-phone towers will be built by Atlas (2), Commco (5), MTN (7) and Vodacom (3). Moumo entered into a communications management agreement with Commco whereby Commco builds towers at their own cost, manages all existing and new tower rental collections on RBN land as well as structures on mine leas areas where the mines collected the rentals to date.

#### **Deliverables**

Bobuampja Conveniece	Rustenburg Sun City 80	RBN Ga Luka
Lefaragatlhe Centre	Rustenburg Sun City LP 8	Bergrus
Chaneng	Rustenburg Sun City LP 28	Maile
Mogono	RBN Chaneng	Matalaneng
Windsor Coverage	Thabane Sportfields	Rustenburg Sun City 30
Rustenburg Sun City 79	Rustenburg Sun City 77	

Rolling out 17 towers as listed above over the next 12 months.

## **Impact**

- Rentals from each of the towers which increase per host added to a tower;
- Economic Development with jobs for the local community as well as investment opportunities for interested parties in the Community; and
- Improved communications and data access for the community with a possible foot print for the rollout of e-commerce/e-health and e-education in future.

## **Project 3: Bleskop Chrome Loading Bay and Siding Upgrade**

- Moumo entered into a development lease with Chromtec on Portion 2 of Kookfontein for the construction of a loading bay as well as the upgrade of the railway siding.
- The lease was approved at Kgotha Kgothe in June 2015.

## **Deliverables**

- Start construction in February 2018 which will last for 5 months  
3 main works packages:
- 1) Earthworks and civils, 2) Rail and 3) Electrical: Create 100 immediate jobs during the construction phase.
- Operational in July 2018. Recruitment for these permanent staff members will take place in May 2018 for training and to familiarise them with the operation. 15-20 permanent job opportunities at the siding, ranging from site management, administration to general labour.
- Further opportunities also exist for the following service providers: 1) Yellow Equipment, 2) Site security and 3) General offices supplies and short haul trucking.

## **Impact**

- Rentals from the development lease;
- Economic development with construction jobs, permanent jobs and opportunities for local SMME's on an ongoing basis.

## **Project 4: Marang Housing Development**

Moumo is performing the feasibility and town planning for the proposed development of a mixed housing development on the Boekenhoutfontein farms adjacent to the Marang hotel. The aim of the development is to ensure the housing is affordable yet does not detract from the Marang Hotel and provides residents with security and access to affordable education.

## **Deliverables**

- Housing Committee to receive engineering reports for water, electrical and civil engineering portions of the feasibility and town planning;
- Receive final layouts from the developer;
- Finalize MOU with the developer;
- Finalize funding options with external third parties.

## **Impact:**

- Annuity income from the project that could contribute to RBN projects in other areas;

- Improved bulk and sanitation services for the greater area bridging the current shortage of services;
- Economic development with jobs created during construction and opportunities for local SMME's on an ongoing basis thereafter.

*Challenges:*

Legal challenge by a community member for one of the MTN towers who is also denying MTN access to remove the tower as well as Local SMME's quoting for projects 900% more than what is commercially acceptable; and time taken by Governance to appoint a Community Liaison Officer.